



## Case Study / Training produces home-made success



“Since introducing EMS Cognito reliability training we have gone from reactive to proactive. We will be rolling out this training across our whole site.”

“There is 100% commitment to this approach from site management and our European HQ.”

Tony Perkins, Site Engineering Manager,  
Dawn Foods

### About the Programme

IMPACT Programme™ is effective and sustainable; it improves manufacturing performance and transforms culture. IMPACT Masterclass represents our approach to implementation.

#### Training

We offer training in all the tools and techniques we employ in our improvement programmes, either at your site or on our open courses.

Dawn Foods is an international bakery supplier based in Jackson, Michigan with manufacturing facilities and distribution sites throughout Canada, Mexico and Europe. EMS Cognito held training workshops at Dawn Foods in Evesham, UK, to help the company increase process reliability.

#### Opportunity

The engineering team recognised that the way to tackle reliability issues was to introduce a new approach. They were interested in finding out which methodology would meet their needs and bring the best return on their training investment.

#### Action

EMS Cognito recommended LeanRCM training; Reliability Centred Maintenance methods combined with lean manufacturing techniques. This provided the means to analyse data effectively in order to identify causes of equipment failure. It also revealed how to build preventive measures into new processes. Early improvements provided the impetus for training to be introduced more widely and to take it to a more advanced level.

#### Results

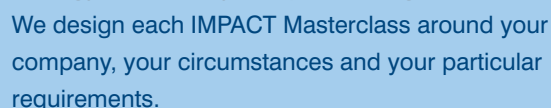
Staff applied the LeanRCM training very successfully. They achieved an improvement which took efficiency levels to 98% across all the processes they applied the new methods to. EMS Cognito provided training that allowed the site operations team to complete the roll-out across the site independently.



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- Employs our **own blend** of methodologies
- Focuses **in-depth** on the most critical processes
- Produces **early wins** that gain momentum
- Transfers expertise to **cross functional teams**



PROCESS  
RELIABILITY

CHANGE  
READINESS

LEAN



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