



# Transforming Waste Into Benefits

# Viridor 🗸

## About Viridor

Viridor is one of the UK's leading recycling, renewable energy and waste management companies. Part of the FTSE 250 Pennon Group, Viridor puts waste into action, transforming it into high quality recyclables, raw materials and energy.

# Opportunity

Viridor's Oldham site was already operating to a high standard, however they recognised that there was opportunity to improve reliability. The aim for the site was to streamline and enhance existing processes in order to achieve a corresponding reduction in operating costs.

Damon Brierley, Head of Asset Operations, Viridor "The EMS Cognito IMPACT Masterclass™ pilot at Viridor has been a great success. Lean thinking enabled us to reduce our maintenance labour by 89% and the project as a whole resulted in a 6% increase of plant availability. Production and Engineering teams are now fully engaged and working alongside each other with one common goal, continuous improvement'."

## Action

Following a successful pilot programme, EMS Cognito implemented an IMPACT Masterclass<sup>™</sup> at the Oldham site. This has resulted in more integrated teams developing new skills to change and improve their workplace. A team of process experts have been developed to take ownership of the strategy and will continue to deploy the techniques, thus underpinning its long-term sustainability.

## Results

The EMS Cognito IMPACT Masterclass<sup>™</sup> has standardised and streamlined existing processes at the Oldham site; resulting in a significant increase in efficiency and operating performance. From the team's perspective, individuals have been given the opportunity to develop new skills and competences culminating in the achievement of a Lean RCM Practitioner Qualification. By introducing this qualification, Viridor has proven its dedication to the development of its employees.

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EMS Cognito is a UK based, international business process improvement consultancy with a track record of helping leading global businesses in diverse industries gain competitive advantage through the application of Lean and Operational Excellence strategies.

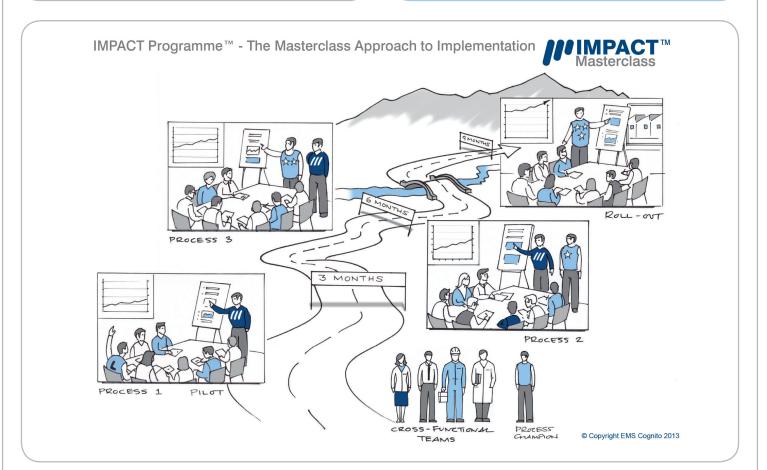


Our IMPACT Programme<sup>™</sup> is unique; it engages managers at a strategic level, identifying opportunities within operations to both increase profitability and add value for customers.

- · Employs our own blend of methodologies
- · Focuses in-depth on the most critical process
- · Produces early wins that gain momentur
- Transfers expertise to cross functional teams



IMPACT Masterclass<sup>™</sup> is a unique implementation method that serves a central role in executing the strategy to achieve your operational goals. We design each IMPACT Masterclass<sup>™</sup> around your company, your circumstances and your particular requirements.



Visit www.emscognito.co.uk/case-studies to read more examples of how we help clients get results. Call us on 0117 941 5373 or email info@emscognito.co.uk to find out how we can help you get more from your operation.